

## General Terms and Conditions (GTC)

These General Terms and Conditions (GTC) govern the relationship between Aesthetic Art and the clients. The General Terms and Conditions (GTC) apply exclusively to all services and products.

### Service

We perform the services carefully and according to the current state of knowledge. The content and scope of the treatment are explained to the client before treatment begins. We draw the client's attention to undesirable side effects of a treatment. No guarantee can be given in the context of facial and body treatments or the products about tolerability and success. This applies if the client has not provided all relevant personal and health information correctly.

### Appointment

Registrations for appointments are binding. If the client is unable to keep an appointment, please cancel at least 24 hours in advance by telephone or in writing (letter, e-mail or fax). If the cancellation is late or not made in time, the booked treatment will be charged.

### Prices

Aesthetic Art's offers are subject to change, prices are subject to change. Unless otherwise agreed, the prices at the time of treatment apply. These can be found in the online booking portal.

### Payment

The treatment costs are to be paid immediately after completion of the treatment. In the case of treatments with several sessions, the verbal agreement applies. The treatment costs in the event of premature termination of treatment are owed in full. All prices of services and products are in Swiss francs. Cash, card, twint and credit card are accepted as means of payment.

### Voucher

Vouchers are valid for 2 years from the date of issue. A payout of the voucher amount is not possible. There is no liability in case of loss of the voucher cards.

### Subscriptions:

All subscriptions are personal and non-transferable. Our subscriptions are valid for 2 years from the date of purchase. Subscriptions cannot be exchanged, returned, or extended. Subscription can be redeemed as partial payment for a larger treatment. For example, a subscription without varnish can be used for a treatment with varnish. The extra charge for the varnish can be paid separately. If payment is made by subscription for a smaller treatment, e.g., subscription with varnish to pay for a treatment without varnish, no refund of the difference will be made. Subscriptions are not dependent on a person, i.e., the treatment may be carried out by a person other than the person selling the subscription. Aesthetic Art reserves the right to cancel subscriptions if the corresponding treatment is no longer offered. In this case, the outstanding treatments will be reimbursed at the average price. If a subscription is cancelled by the purchaser for urgent reasons, the credit can only be made to the client's account. No cash payment or disposal will be made. The treatments used will be deducted from the subscription price at the list price. A CHF 100.00 admin fee will also be deducted. A maximum of 10 treatments can be purchased with the laser guarantee subscription. It is only valid for the purchased body zones and is also for a maximum of 2 years.

### **Privacy**

The information and data we receive from the customer is used to provide our service in the best possible way. Customer data will not be passed on to third parties without the express consent of the customer. All customer data is treated as strictly confidential.

### **Liability**

The liability of Aesthetic Art and its vicarious agents is limited to gross negligence and intentional acts. The above limitations of liability do not apply in the event of culpable injury to life, limb and health, and for the condition of the product and in the event of fraudulently concealed defects. In the event of a breach of material contractual obligations, any claims for damages shall be limited to typical and foreseeable damages. Liability under the Product Liability Act remains unaffected.

Claims for damages against the Aesthetic Art expire three months after the contractually stipulated completion of the treatment unless the claims are asserted within this period.

Aesthetic Art cannot be held liable for damages caused by incorrect information and/or omission of essential information by the client.

### **Jurisdiction and final provisions**

Should any provision be or become invalid, this shall not affect the validity of all other provisions or agreements.

The court in Zurich shall have jurisdiction over any disputes. Swiss law shall apply.

### **Contact:**

If you have any questions about the general terms and conditions, you can contact us by telephone on 044 422 55 88 or by e-mail at [info@aestheticart.ch](mailto:info@aestheticart.ch).

Thank you for reading our General Terms and Conditions. We appreciate your trust very much.

Yours sincerely,

Your Aesthetic Art Team